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LADOT Begins On-Demand Stops for DASH Riders in Panorama City

Los Angeles, CA (August 24, 2021)

LADOT has launched a new pilot program, [Safe Travel with On-Demand Stops](#), for DASH service on the [Panorama City / Van Nuys](#) line. The pilot program, which began Saturday, August 21 allows riders to request a courtesy stop in between designated stops before 7 AM and after 6 PM. The new service will allow riders to request drop-offs closer to their destination in the dawn and dusk hours.

"The Valley is home to so many hardworking families who rely on our public transportation system," said Council President Nury Martinez. "These new on-demand stops will allow them to run their errands and commute in a safer, more convenient way. I'm proud to have worked with LADOT to improve transit service for women and families in the Valley, and across Los Angeles."

LADOT's recent [Changing Lanes Transportation Equity study](#) highlighted that women in Los Angeles are more likely to use public transportation but also experience lower feelings of safety while using these services. With the addition of on-demand drop-offs, LADOT will use the study to develop programs that improve users' experience with equity as a guiding principle.

"We must make sure women in our city can access transportation that meets their needs," said LADOT General Manager Seleta Reynolds. "Our on-demand stops pilot is the first of many changes LADOT will pursue to make traveling in LA more safe and comfortable for women and girls."

To take advantage of this service, riders are asked to let the driver know where they would like to be dropped off as soon as possible, and keep in mind that drivers will not deviate from the designated route. Drivers must be able to stop safely at a clear curb space and riders must exit the bus from the front door.

Four DASH routes were selected for the initial pilot phase based on hours of operation and proportion of ridership that identifies as female. They include DASH service in Watts, Pico-Union, Panorama City, and El Sereno.

Read LADOT's Changing Lanes Transportation Equity Study, [here](#).



About LADOT Transit

LADOT leads transportation planning, project delivery, and operations in the City of Los Angeles. We work together and collaborate to deliver a safe, livable, and well-run transportation system in the city and region. Our vision is for all people in Los Angeles to have access to safe and affordable transportation choices that treat everyone with dignity and support vibrant, inclusive communities.

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